

InnArbeid

User needs and user insights as a base for innovation of technology supported services for including persons with disabilities in working life

-

Work package 2

Elisabeth Holen-Rabbersvik

WP2-leder

R&D manager, Songdalen municipality

Work package 2

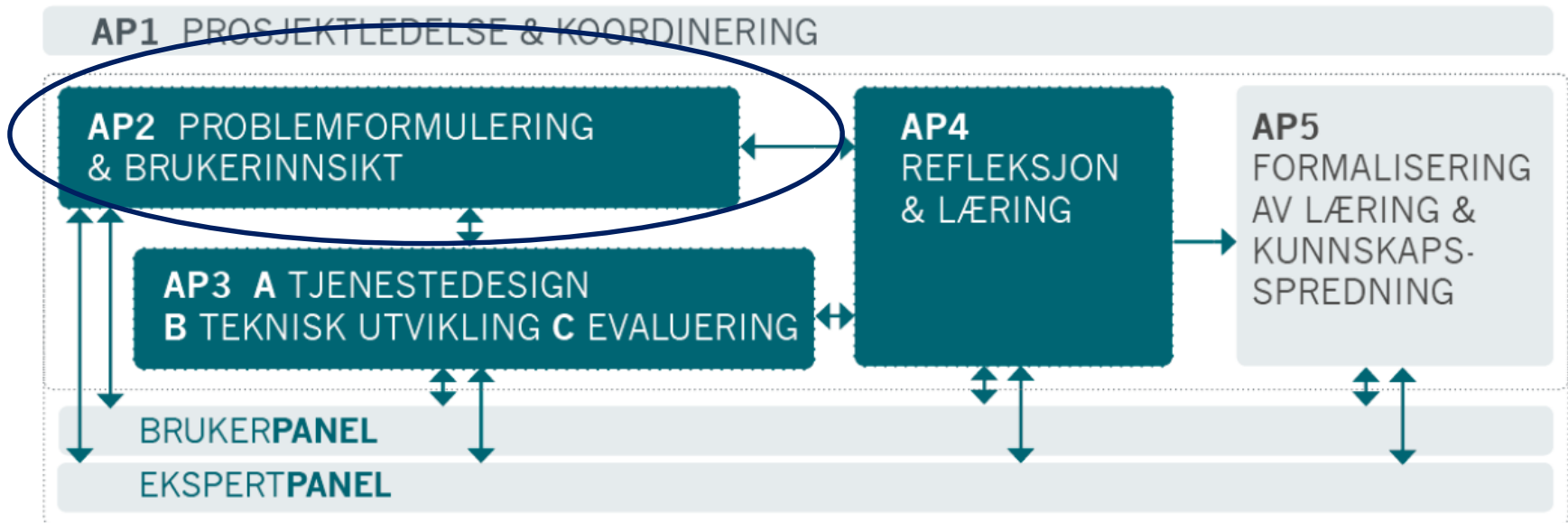
January 2018- April 2019



Participants:

- Silje Haugland, Department of Psychosocial Health, University of Agder
- Sofie Wass, Centre for eHealth, University of Agder
- Terje Emil Fredwall, Centre for Care Research, South, University of Agder
- Hans Olav Egeland Omland, Department of Information systems, University of Agder

Project organisation



Work package 2

- mapping of barriers and user needs

Aim: Clarified need for innovation

Deliverance: Needs analysis for service design with ICT support

Tasks:

- conduct a mapping of the various actors' roles, functions and opportunities in transition from school to working life
- identify barriers by current practice, inequalities between gender and future needs
- clarify framework conditions at the technical, organizational and legal level.

Data collection

Participants	Number	Data Collection methods
Day care centre	3	workshop
Employees in work training centre	4	workshop
Relatives	4	workshop
Municipal employees in public housing	4	workshop
Municipal work training centre	1	interview
Persons with ID	6	Focus group interview
Persons with ID	7	Observational studies
Employees in school/work/municipal housing	xxx	interview
Teacher high school	5	workshop
Privat company with experience	2	workshop
Privat company with experience	2	interview
Public sector with experience	1	interview
NAV (Norwegian Labour and Welfare Administration)	4	workshop
Public sector with experience	2	workshop/interview
Privat company without experience	2	workshop/interview

User journey mapping



Actors

